The Fine Guide

27th to 29th June

Gates open 9am Wednesday 25th June

Please don't arrive before then. The Festival is licensed until 5pm, Monday 30th June.

The 900 acre site is on the edge of Pilton village off the A361 between Shepton Mallet and Glastonbury.

Increase your enjoyment and anticipation by absorbing this information.

The official website is www.glastonburyfestivals.co.uk good for first-timers and for sharing experiences.

Lets give our Festival a future...

Very real problems continue to face our Festival. We have just been prosecuted for the pollution caused last year. It cannot be repeated, if it happens again it will be much harder to run the Festival in future. So please read the Green Issue leaflet. We do need your help.

Thank you for buying your ticket, as it helps support some great causes. Please remind anyone without a ticket not to bother to try coming.

Entering

- Get friends' tickets to them before they leave for the Festival; it will be impossible to meet at the gates.
- Be prepared to show your ticket on the way in or on catching the shuttle bus.
- Don't give your ticket to anyone, even if they look like stewards, until you get to the turnstiles. Until then keep your ticket secure.

Please trust the Passout System and make sure that you comply with it if you leave and plan to return.

You've already paid for your souvenir programme by buying a ticket, so collect it on entering, along with your handy Guardian Guide. You can buy extra programmes at Information Points.

Children

- Children aged 12 and under have free entry if accompanied by an adult.
- We have two areas dedicated to providing children with fun entertainment.
- Directions to quieter or less dense places to camp are held and updated by Campsite Stewards. There is also a Family Camping Field.

Advice

- Only bring what you can afford to lose.
- When packing, remember you will be carrying all your stuff a long, long way - twice - so travel light. Virtually all of your needs, except shelter, can be met on site.
- The Pilton Village shop will not be selling alcohol and the pub will be closed.
- There will be a multitude of gastronomic delights, so we recommend eating on site instead of cooking, making it possible to travel more lightly.

Be considerate of others

- Please don't bring your own sound system. There will be no shortage of excellent sounds! If you wish to bring a small radio you can listen to the Festival Radio Station.
- Vehicles will be checked on the way in and the campsites patrolled for rogue stages and systems. Equipment found could be confiscated.
- Please respect the local residents' land and property.
- Don't trespass or maraud in the village, as this could threaten future Festivals.
- Follow the directions of officials and avoid going through the village when you leave.

Filthy Lucre

- For your own safety, carry only a small amount of cash.
- Only bring the credit cards you need and leave note of the numbers at home to make cancellation easier if they get lost or stolen.
- The NatWest Bank & NatWest Cash Machines are situated near the farmhouse.
- The opening hours for the NatWest Cashier Service are: Thursday 10am - 5.30pm, Friday to Sunday 9am - 5.30pm, Monday 9am - 12 noon. NatWest do not charge customers for this service.
- One cheque a day can be cashed with a bankcard up to the limit of the card. A whole cheque book (with just a few cheques inside for security reasons) is needed. Make sure the calender slip is in the back. There may be additional security checks that will also have to be completed.
- Four NatWest Cash machines are open 24 hours a day from Thursday 10am to Monday 12 noon, accepting all major debit & credit cards. NatWest staff will inspect your card before use to protect the machines from damage. NatWest do not charge customers for this service.
- 24 hour Link machines can be found near the Other Medical Centre.
- Go with a friend for company and security.

Carefully

- Bring warm & waterproof clothing, sensible footwear, suncream, & a torch to help you avoid lurking tent ropes.
- Please wash your hands frequently - there is more chance of catching an infection in a field than at home.
- Candles are plain dangerous; torches are far less of a fire risk in and around tents.
- Wax flares can be dangerous. Only use wax flares approved by the Fire Brigade & sold by authorised festival traders.
- Avoid burns to yourself & others by lighting fires very considerately, away from tents. Only use the supplied wood - never take wood from the hedges & trees.
- Watch out for flying embers & sparks, as they could start a fire, even from some distance.
- Don't burn plastic, please.
- **NEVER** use petrol or paraffin to start or revive a fire.
- If you cook, always do it outside.
- Always change camping gas outside tents - never inside - even if it is raining.
- When changing gas cylinders, ensure gas tap is in the 'off' position, otherwise the gas will ignite when the cylinder is pierced & you could get burned, sometimes badly.

Definitely don't dig holes: a cow with a broken leg won't thank you.

If a swelling crowd develops, avoid adding to it. Listen and take notice of announcements which offer alternative routes away from a potential build-up of people. Relax for a while to allow the exodus to subside.

The Festival is an unhurried experience, to be savoured. Be patient. Be cool.

Distractions

- The site is a huge & tiring 900 acres. Not counting any delightful distractions or baggage it takes at least an hour in daylight to walk from end to end of the site.
- Look for the less obviously popular places to camp.
- Try to note where you are camping in relation to a numbered Fire Point or other fixed point.
- Use your ingenuity & make a flag to mark your camping spot.
- Disorientation easily sets in. The surroundings change dramatically after sunset, when more tents get erected, or crowds gather.
- Arrange to meet friends at simple places (not the impossible Mixing Tower!) - best would be the Meeting Point or some agreed quieter landmark - & remember that time evaporates at the Festival. Be prepared to wait.

Communications

- Mobile phones are useful for keeping in touch with your friends.
- Orange encourages all network providers to increase their coverage, but only Orange has a transmitter on site to meet the demand.
- The Orange Recharge Stands can recharge your batteries and help you with any questions you might have.

Arriving Lightly

- Travelling by public transport makes economic sense, reduces pollution & allows you to beat the queues. Seriously consider leaving your car at home.
- Come early to pick the choicest spot & get relaxed.
- Gates open 9am Wednesday 25th June. Please don't come before then.

By Bus

- National Express are running special coach services for Festival Ticket Holders from all over the country direct to the Festival Bus Station.
- Buy coach tickets on the booking line **08705 808080**.
- Travellers without tickets will be expelled from coaches well away from the site.
- Badgerline are laying on linked services for ticket holders from Bath & Bristol, & a regular shuttle from Glastonbury & Shepton Mallet, delivering you right on site.

By Rail

- There are extra trains to Castle Cary station from where you can catch the free shuttle for ticket holders only to the Festival Bus Station.
- The shuttle runs from Wednesday morning to Monday evening.
- Visit **www.wessextrains.com**
- Train services offered from **National Rail Enquiries** on **08457 484950**

By Road

- Connect with others travelling to the Festival to minimise congestion & your impact on the environment.
- Check out the car-sharing website **www.liftshare.com**

You will not get near the Festival if you haven't brought your Green-Levy vehicle pass: £5 per car or £40 per campervan/caravan. Get it where you bought your ticket, quoting your reference number or postcode. Put it on the windscreen well before you reach the Festival site.

Cars

- There are two main entrances for cars, depending on where you are coming from.
- If you have a choice, use the Blue Route (approach from the A303, then the A37), where there is more parking space & less of a queue.
- If possible, avoid the peak time between noon & midnight on Thursday.
- To be really sorted, plot your return journey in advance.
- The worst times to leave by car are Sunday evening & Monday between 9am & 4pm, when long delays can be enjoyed.

Campervans/Caravans

- Caravans, trailer tents & campervans are only admitted to the special areas, along the Blue Route (off the A37), one of which is a family field.

Dropping-off, not parking

- The drop-off/pick-up point is on the Glastonbury side of Red Gate off the A361. Please make sure this is the only point used, otherwise lost traffic will clog the tiny lanes.

Directions

From London:	M3 then A303 & A37
From the North East:	A1 or M1, M25 to M3 (Jcn 12), then A303 & A37
From the Midlands:	Preferably M40 & A34 to A303 & A37
From the North West:	M6, M5 to A39 (Junction 23) then A361
From Wales:	M4, M5 to A39 (as above)
From the West Country:	A37 or A361

Car Parks

- The Festival car parks are all ticket-only with no alternative car parking nearby. The car parks just outside the security fence are vast, each field is numbered to help you remember where your car is parked.
- Unofficial car-parking threatens the future of the Festival.
- Absolutely no camping or fires are allowed in the car parks.
- Don't park on verges, in gateways or private roads - you will be towed away by the Police, incurring expense (£140) & great inconvenience.
- Be aware of leaving your car unlocked as you either load or unload, & leave nothing visible inside (even food & drink).
- Leave the glove compartment open & conspicuously empty.

Pedestrians

- Make yourself visible when walking along public roads in the dark.

Disabled access

- People with mobility difficulties should follow the Red Route signs (off the A361) to Yellow Gate, close to Red (Main) Gate, where your needs can be assessed.
- There is a dedicated parking area for the disabled, as well as a stewarded camping area, with transport between the two.
- It would help if you displayed an orange or blue disabled sticker on your vehicle.
- If you need to bring a campervan/caravan, please call Worthy Farm for further information on **01749 890 566**.

Be aware the site is a hilly dairy farm with rough tracks, harder than most environments. Call **01749 890566** for more details of facilities for the disabled.

Traffic News

- Check out the Festival website to use the police hotlink on the latest travel situation. Once within range (about 25 miles) Radio Avalon on 87.7 FM is good for traffic news.
  Be prepared for traffic hold-ups remembering to keep all passengers well watered if the weather is hot, using loos well before the site in case of long waits.
  Accelerate gently, arrive safely.

The Small Print:

Only food & alcohol for personal consumption can be brought into the site. There are plenty of outlets on site selling food & drink. Please don't bring any glass bottles. They are dangerous. We encourage you not to bring cans or anything else that would cause unnecessary rubbish. Please use the litter bins & recycling points. You may be searched at the entrance for any items which may be used in an illegal or offensive manner. They will be confiscated. Persons suspected of carrying out illegal and/or offensive activities on site may also be searched. No portable laser equipment or pens. Large fires & burning of plastic will not be allowed on site. No animals, sound systems, unauthorised fireworks or wax flares will be allowed to be brought onto the site. Persons using fireworks will be ejected from site & materials confiscated. No unauthorised tape recorders, professional film or video equipment allowed on site. Cameras for personal use are welcome. Ticketholders consent to the filming & sound recording of themselves as part of the audience. CCTV will be used on site. Images will be monitored for the purposes of public safety, crowd management & crime prevention. For further information, contact Site Office, Worthy Farm, Pilton, BA4 4BY. The cost of the ticket includes camping (apart from Sunday tickets), musical & non-musical performances. Disabled facilities are available.

free & exclusive text alerts

text 'Glastonbury' to 247 for your free text alerts

Orange customers can also call 177 to check out all the latest festival news, highlights, backstage gossip and listen to exclusive messages from some of the festival's top acts. There are also regular updates on traffic and weather so you're always prepared and don't miss a thing!

Calls are charged at 40p per min
If you are not connected to the Orange network call 07973 100 177 to access this service.
(your network rates apply)

orange™

Get away with more this Summer

Go direct to Glastonbury

To Glastonbury Festival	Normal Adult Return Fare	Discount Coachcard Return Fare
From London	£33.00	£26.50
From Manchester	£39.50	£31.50
From Birmingham	£33.00	£26.50
From Cardiff	£23.50	£18.50

National Express

www.nationalexpress.com

N
A361
Red Route
VG6
Pedestrian Drop off
& Pick up point
FESTIVAL BUS
STATION
All buses & coaches
PGA
W21
W22
Cinema
New Tent
Power Lines & Pylons
W23
VG5
New Bridge
Stage Road
Dance Tent
W24
W25
PCD
Silverhayes
Bridge
The Other Stag
VG4
Main Exit
W26

KEY
Information/BT phones & cards
Toilets/water
Medical Centre
Welfare
Orange customer help
Event Location
Property Lock up
VG Vehicle Gate (authorised vehicles only]
PG Pedestrian Gate
Perimeter fence
Market Stalls
Track/road
Hedgerow
Camping field
No Public Access
To A361 (approx 1km)
Camper Vans & Caravans [Families only]
E15
Staff Car Park
VG7
VG1
PGB
Crew Camping
Control Centre & Emergency Services
Worthy Farm
Bank ATM
E14
VG2
Camper Vans & Caravans
Muddy Lane
Family camping only
Viewing platform
Pyramid Stage
Lost Kids
Kidz Field
Backstage Compound
Singer Road
Acoustic Stage
Hot Showers
Butts Bridge
Whitelake Bridge
MEETING POINT
VG3
Theatre
PGC
Oxbyers Bridge
Yeoman's Bridge
The Causeway
Circus
One World Stage
Crew Camping
The Glade
Old Railway Track
Green Kids
Greenpeace
Circus & Cabaret
Green Futures
Avalon Field
Green Roadshow
Tipi Field
Crew camping
Healing Field
Craft Field
Lost Stage
Sacred Space
King's Meadow
Stream/Hedgerow
Blue Route
Camper Vans & Caravans
E16
E17
EAST CAR PARKS
E5
E4
E3
E2
E12
E13
Camper Vans & Caravans
E10
E8
E11
E6
E9
E1
E7
Blue Route
A37 (through Pylle) (A303)

Information Points

- If you get lost, try leaving a message at any or all of the 5 Info points, and/or with Radio Avalon (the Festival Radio Station).
- Info Points can help you with directions, maps, transport details, local town & Festival information. They can post cards home, offer succour, handle complaints & compliments. They provide bin bags & sell you the special Glastonbury phone cards.
- The payphones only take phone cards.
- The free 'Q Daily' can be picked up at any Info Point, Friday to Saturday. Info Points also handle advance orders or mailing of the souvenir 'Q Glastonbury: The Ultimate Review' for £2 (plus p&p). It is also available Monday morning at the exits.

Medical & Welfare

- There are two Medical Centres & two Welfare Centres.
- The Welfare Centres provide experienced, caring & confidential help with all kinds of practical & personal problems, as well as dealing with lost & found property.
- Lost children are cared for in the Children's Areas until 8pm daily, after which they are taken to Wagonshed Welfare, which is next to the farmhouse.
- Green Fields offer a variety of alternative therapies.

Sound Precautions

- Make contact with your neighbours & encourage a community feeling to provide greater security & Festival spirit.
- The wandering Campsite Wardens & security teams are looking out for dangerous fires, accidents & risky situations - please help them & use them.
- If you are unlucky enough to be a victim of crime, report it to the Police HQ where you can get a crime record for insurance purposes.
- Tents are very vulnerable, even zipped up.
- Sad persons who try to steal will find it harder if you take some basic precautions. Postcode your valuables. Be inventive about hiding your money - spread it around.
- Remember to bring your vital medications & keep them with you.
- Only come with keys that you are likely to be using, just in case they get lost.

Property Lock-ups

- Essential valuables can be left at the free 24 hour Property Lock-ups which are prominent around the site.
- They also sell cheap loo rolls & soap!

Considerately & wisely

- Illegal drugs are are no more legal on site than off.
- There will be police on site.
- It is dangerous to experiment with drugs. If you react badly, the crowds & the sheer size of the Festival can be very frightening indeed.
- Drug/alcohol cocktails can be lethal. Drunkenness is at the very least antisocial.
- Prolonged exposure to high volume noise can cause severe hearing damage.
- Serious sunstroke, sunburn or cancer can be caused by the sun on unprotected skin.
- You risk pregnancy and/or infection from unprotected sex.
- It has taken millions of years to evolve your precious body, so please look after it.

Neither antisocial or illegal behaviour will be tolerated: ejection, possibly by the police, without return, will be the outcome. This can be widely interpreted.

Worthy Indeed

You may be aware that Glastonbury Festival is a bit special. We pride ourselves on being a festival with a conscience, and always keen to utilise local facilities. Support is given to a wide range of good causes. As well as the big donations to Greenpeace, Oxfam and WaterAid, there are many smaller organisations that benefit from providing staff for the needs created by a Festival of this scale. They range from local Parent-Teacher groups to others campaigning for a better world. Glastonbury helps many of these groups who are giving their time to raise funds for their organisations.

The ethos of Glastonbury is always carefully considered, including any sponsorship at the Festival. Sponsorship helps balance the Festival books, providing vital income for the good causes, while branding is kept to a minimum.

It's not called Worthy Farm for nothing!

This Fine Guide is complied by Festival Information Service - bringing you a hassle-free Festival and a safer world.

We wish you a wild and wonderful time!

Printed on environmentally friendly paper.

Produced by

orange™